

## Privacy and Cookie Policy - EGS Logistic

### 1. Who We Are

EGS Logistic (“we”, “our”, “us”) is committed to protecting and respecting your privacy. This Privacy and Cookie Policy explains how we collect, use, and safe guard your personal data when you interact with our website or services.

If you have any questions about this policy or our data practices, please contact us:

Email : [info@egslogistic.nl](mailto:info@egslogistic.nl)

Phone : +31 (0)10 430 8080

### 2. Personal Data We Collect

We may collect the following personal information:

- Name, company name, and contact details (email, phone number).
- Information provided via contact forms, emails, or phone calls.
- Data relating to orders, shipments, and invoicing.
- Website usage data (via cookies and analytics tools).

### 3. How We Use Your Personal Data

We process your personal data for:

- Responding to enquiries and providing quotations.
- Processing and managing logistics services.
- Improving our website and services.
- Legal and regulatory compliance requirements.

### 4. Legal Basis for Processing

We process personal data on the basis of:

- Your consent.
- Contractual necessity.
- Legal obligations.
- Legitimate interests (e.g. service improvement, fraud prevention).

### 5. Data Sharing

We may share your personal data with:

- Service providers involved in executing logistics and freight operations.

- IT and cloud hosting providers.
  - Government authorities where required by law.
- We never sell your personal data to third parties.

## **6. Data Retention**

We retain your personal data only for as long as necessary to fulfil the purposes for which it was collected, or as required by applicable law.

## **7. Your Rights**

You have the right to:

- Access your personal data.
- Request correction or deletion.
- Object to or restrict processing.
- Withdraw consent at any time.
- Lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

## **8. Cookies**

Our website uses cookies to improve your browsing experience and analyse website traffic.

Types of cookies we may use:

- Essential cookies – necessary for website functionality.
- Analytics cookies – to understand website usage.
- Functional cookies – to remember your preferences.

You can adjust your browser settings to refuse cookies or notify you when they are placed.

## **9. Security**

We implement appropriate technical and organisational measures to protect your data against unauthorised access, loss, or misuse.

## **10. Changes to This Policy**

We may update this Privacy and Cookie Policy from time to time. Any changes will be posted on this page with an updated effective date.